



IPS is glad to get back to a new "normal"! At this time we are able to resume procedures while following strict guidelines as set forth by the Governor and the CDC. Please be advised that we are still continuing to provide telehealth visits for all other types of patient visits through Zoom. Instructions on using Zoom can be found on our main webpage.

As we resume in-house consultations, we will notify you and schedule your next visit accordingly.

We are taking every precaution to reduce exposure to illness. We are open during regular business hours, however please do not enter the building if you have any of the symptoms below or if you have been exposed to someone with these symptoms:

- Fever
- Cough
- Body Aches
- Headache
- Nausea
- Vomiting
- Diarrhea
- Shortness of Breath

Before your appointment:

- Complete the check-in process prior to your appointment.
- Please begin this process when you receive the text or email (generally 2-3 days before your appointment).
- Please pay any copays and/or balances and take pictures of your driver's license and insurance cards.

When you arrive for your appointment:

- Please remain in your car in the parking lot.
- Call us at 270-745-7246 and let us know you are here for your appointment.
- We will finish the necessary check-in process and let you know when we are ready for you to come in for your procedure.

In-Office visit guidelines are as follows:

- All patients must wear a face mask or covering.
- Only the patient may enter the building at this time.
- Drivers must remain in their vehicles.
- The driver will be contacted when the patient is ready to be discharged.
- All patients will be screened upon entry to the building with a temperature check and questionnaire.

Do you have a new email? Please let us know. Email us at emailupdate@managemypain.net.